



QIT Consulting, Inc.

Corrective/Preventive Action System

Program Introduction

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QIT Consulting and Our Clients

QIT Consulting, Inc.

- We are a Software Design Company with 20+ years experience in:
 - Quality Software Designs
 - Supplier Management and Outsourcing Software
 - On-site Business Improvement Consulting and Program Training
- WHQ is in Norwalk Connecticut USA *(30 miles north of New York City)*
 - Email: sales@qitconsulting.com
 - Website: [Http://www.QITConsulting.com](http://www.QITConsulting.com)
 - Sales: (203) 663-0528

QIT's Client-base



- Automotive
- Manufacturing
- Aviation Industry
- Medical Device
- Government
- Service
- Engineering
- OEM/ODM
- IT Service
- Transportation

- Chemical
- Hospital and Clinic
- Military and Defense
- Electronic
- Injection Molding
- Cosmetic Products
- Non-profit
- and many more

Some of Our Clients



GE



Belkin Cop.
Computer Accessories



Citrix
IT



Orion Registrar
ISO Registrar



Means Industries
Auto Parts Supplier



CMC/CLA
Auto Parts Supplier



Probiotec
Bio Tech



Alphawest
IT Service



MillerCoors

Some of our Clients cont'



A Division of Tyco
Medical Devices



MedBen
Health Care



Riley
Medical Devices



Presidential Airways
Aviation



Executive Jet
Aviation



Virgin America
Aviation



FLIR System
Defense



Canberra Fertility Center
Hospital



Vantage Mobility

For more details please visit <http://www.qitconsulting.com/Clients.htm>

Technology of Our System

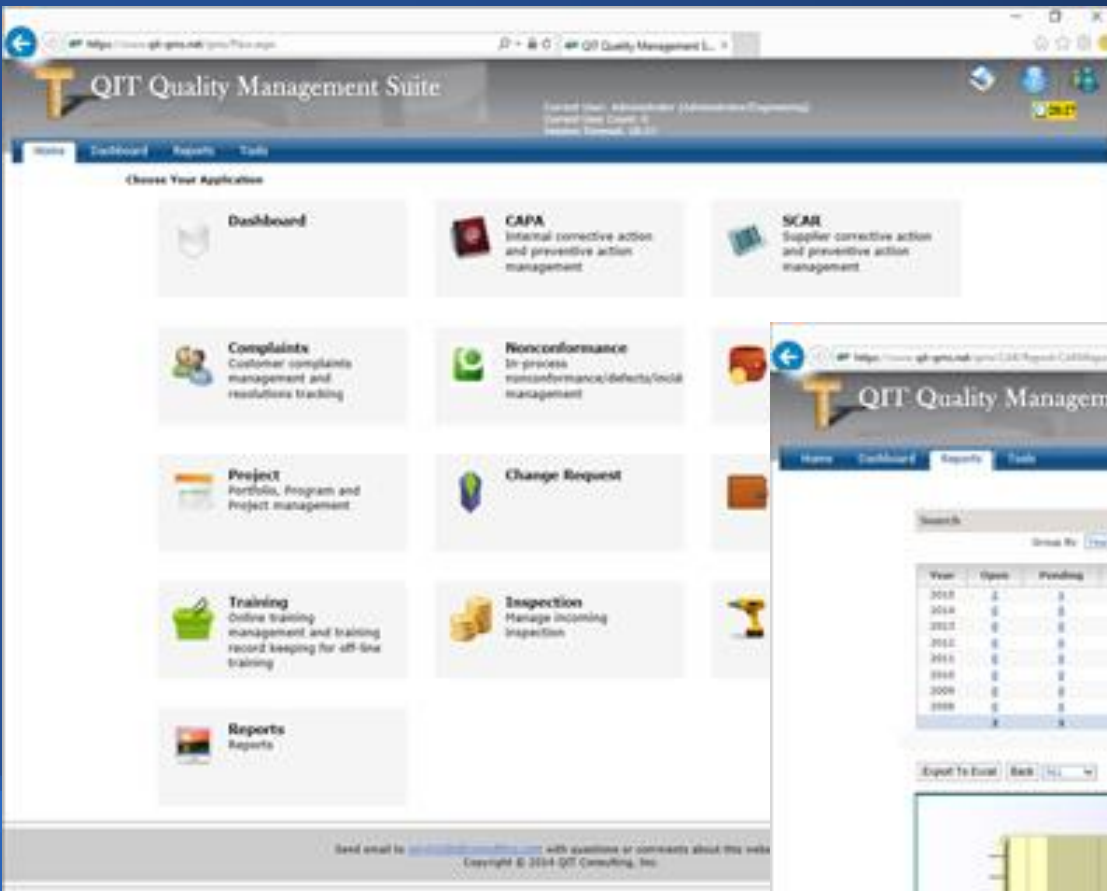
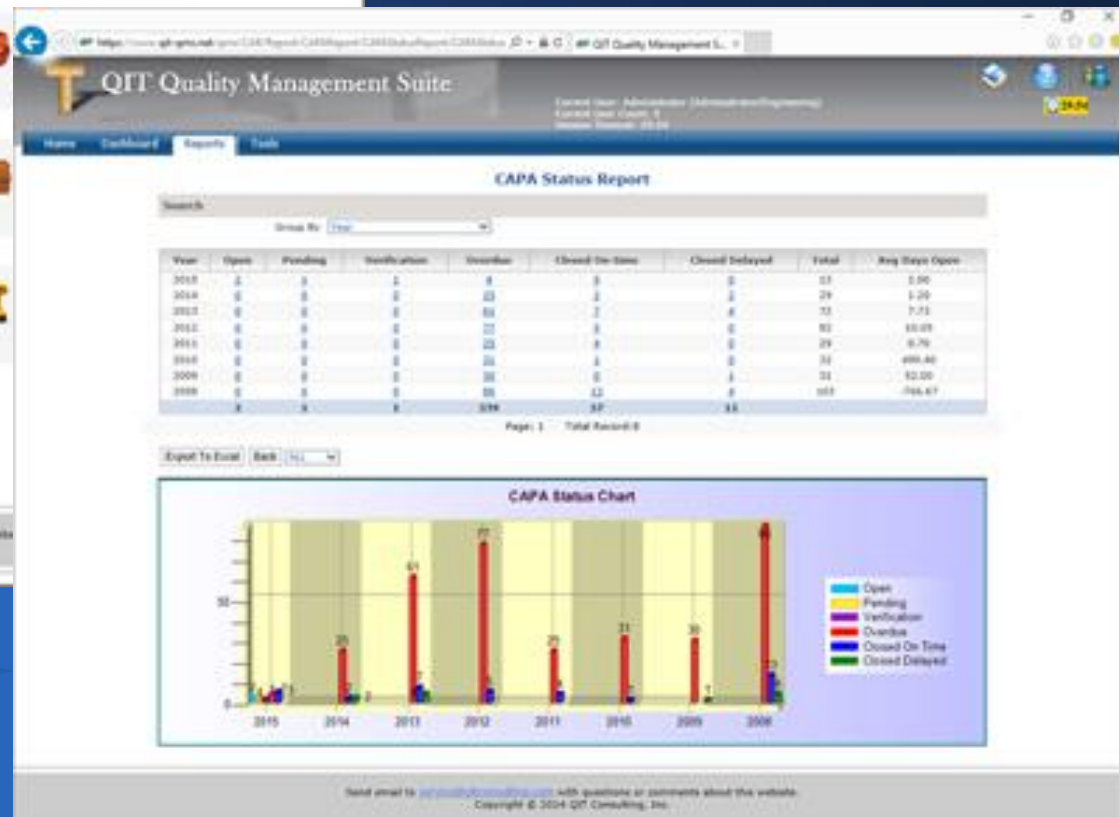
- Advanced Business Process
 - Next Generation, Web-based global corrective action management system
 - Real-time corrective/preventive tracking and reporting
 - Managing ALL types of corrective/preventive actions and monitor action progress online
- The Latest in Information Technology
 - Microsoft .NET C # - flexible and scalable solutions
 - MS SQL Server 2008/2012 - secure and reliable data management
- Server Requirements
 - Window Server 2008 or later
 - SQL Server 2008/2012
- QIT Web Hosting from a SSAE 16 SOC I Certified Data Center
 - 24x7 network monitoring
 - Fiber optic network
 - Redundant RAID1
 - IP backbone: AT&T, Sprint, Verizon, Cogent
 - Power conditioning, UPS and generator farm
 - Offsite, Vaulted, SAN backup or disaster recovery

Existing System At a Glance

QIT Corrective Action Management System

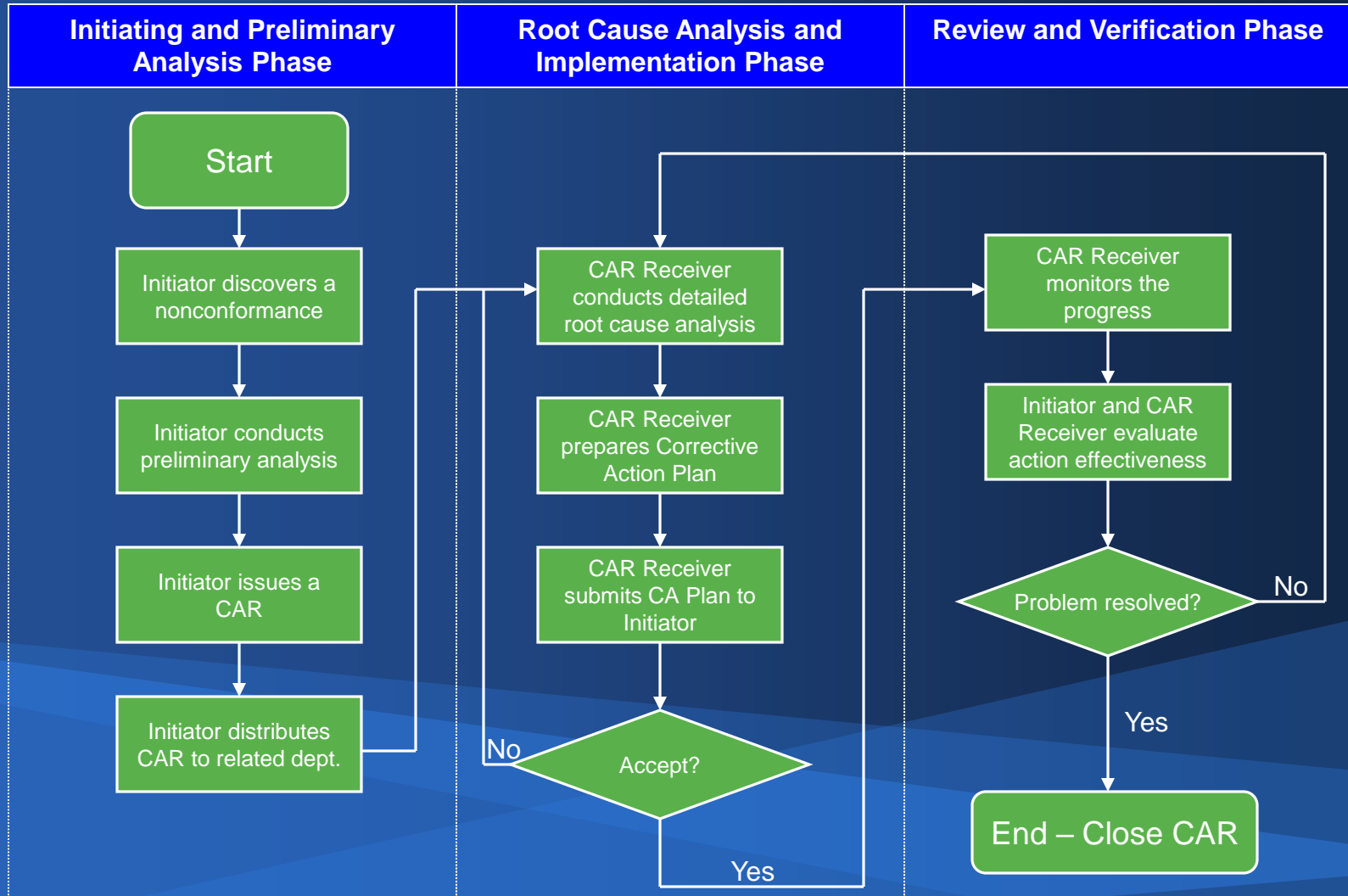
- Internal Corrective Actions (CAPA) e.g. ISO9000, ISO14000, OSHA, or other types of corrective actions
- Supplier Corrective Actions (SCAR) and tracking progress
- **Optional Functions**
 - Multi-language capability (English, Chinese, Spanish and French)
 - Internal Audit/System Audit
 - Supplier Quality Management
 - Complaints/Issues
 - Nonconformance
 - Engineering Change Control
 - Document Control
 - Training

Next Generation Web-based System

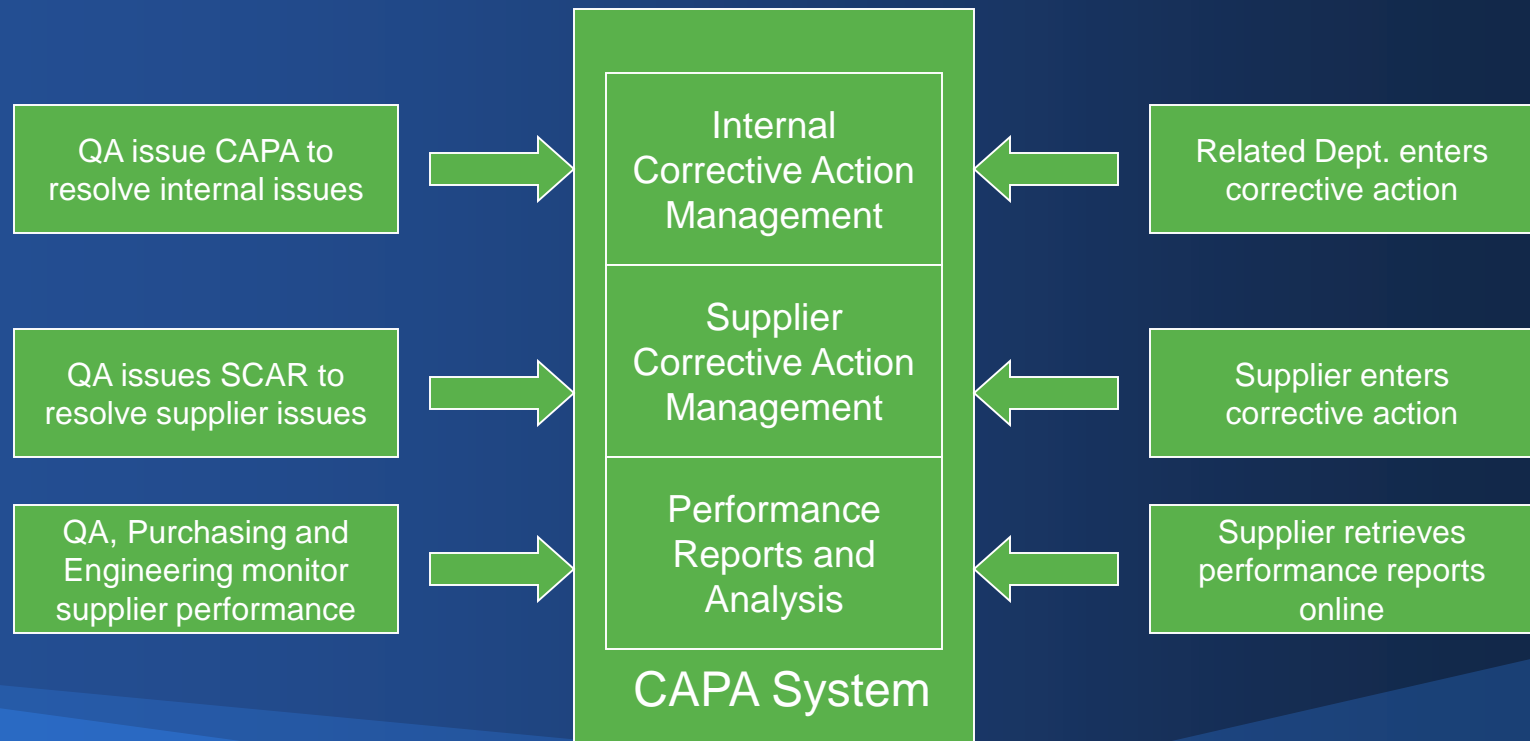



Year	Open	Pending	Verification	Overdue	Closed On-Time	Closed Delayed	Total	Avg Days Open
2015	2	0	1	4	0	0	7	0.50
2014	0	0	0	23	0	2	25	1.20
2013	0	0	0	61	2	4	67	7.73
2012	0	0	0	22	0	0	22	10.09
2011	0	0	0	22	0	0	22	6.70
2010	0	0	0	26	1	0	27	490.40
2009	0	0	0	30	0	1	31	10.00
2008	0	0	0	85	12	4	101	766.67
Total	2	0	1	234	2	6	245	

CAR System Introduction - Process



System Flow



All important data and files are kept in ONE centralized database.

Key Benefits

- Comply with various quality standards and go beyond
 - Complying with ISO9000/QS9000, ISO14000 and FDA 21 CFR Part 11
 - Helping user implement business best practices such as quality cost, risk analysis, 8D, 5-why, actual effectiveness review and etc.
 - Providing a clear and neat picture of your quality system to ISO auditors
 - Closing the loop of the quality improvement cycle
- Transform your quality system to a Web-based Global System to surpass the competition
 - Creating CAR, SAR or SCAR, and tracking the progress online
 - Sharing concerns and monitoring suppliers' improvement activities in real-time
 - Collaborating suppliers, departments, and divisions in global scale
- Reduce costs of poor quality and system administrative costs on everyday tasks
 - Improving productivity by 78%, reducing operating cost by 18% in the first year and 64% thereafter
 - Prioritizing actions based on key cost drivers
 - Entering data once and seamlessly sharing it with suppliers or internal users
 - Moving from manual/Excel/Access systems to a fully automated system

Major Functions

- Next-Generation web-based solution
- Flexible and scalable
- Can be easily tailored to fit your particular needs
- Capable of handling 1 to 1000+ users and suppliers
- Program is ideal for:
 - Automotive industry
 - Maintenance/repair companies
 - Manufacturers
 - OEM Suppliers
 - Household Products
- Managing internal CARs for ISO9000/14000 and other types of corrective actions
- Independent supplier SCAR tracking and reporting
- 8D compatible process
- 4W1H and 5-why root cause analysis approach
- Action effectiveness review and verification
- Drill-down CAR Status, Costs, Risk and Failure Mode reports, and trending
- Export your reports to Excel
- Automatic e-mail alerts for coming due and/or overdue items
- Manage attachments

Case Study



Belkin Case

- **Belkin Corporation's Quality Management System Goes Global in Just Two Months with QIT's CAPA Management Solution**

Belkin Quality System Goes Global

- Belkin Corp, is a major producer of electronics and computer accessories
 - Locations in the US, UK and Australia
 - 120+ suppliers located in the US, China Mainland, Taiwan, Hong Kong, Malaysia and India
 - Was using an old MS Access based CAR system
 - Entailed very long paper trails and prolonged communications
 - Had a very inconsistent process flow
- Results Just Two Months Later:
 - Customized the program to Belink's specifications
 - Implemented a web-based CAPA system on a global scale
 - Trained Belkin's US, UK, and China affiliates, as well as more than 120 suppliers in China and the US
 - Purchasing, Quality and Supplier Management Departments from around the world are sharing real-time information via the web
 - Most issues are now being closed within 5 days of issue compared to the 30+ days under their old system

Customization Possibility

- QIT's programs are built on a flexible platform that is a foundation for our clients to incorporate new features such as:
 - Client's current terminologies and logos
 - Customized high quality reports
 - New fields that can capture more information
 - New program functions and modules that are based on the client's specific requirements
 - And much more...
- All customizations are done at competitive costs

Why QIT

- Comply and go beyond - we are a business improvement and quality assurance expert that focuses on driving process improvement, data analysis and problem solving
- Our software utilizes advanced process improvement and quality assurance tools to help you improve productivity and reduce cost
- Our software incorporates best practices from other businesses
- It simply works! Our software packages have been used by companies e.g. GE, Citrix, MillerCoors, Belkin and Tyco, from Manufacturing, IT, OEM, Service, Food and Drug, Electronic, Aviation and other business sectors.
- Cost-effective, Quick Turnaround, Customizable and Scalable



Next Step

Next Step

- Try the full-function demo at QIT's [demo site](#)
- Work together with QIT to finalize your customization requirements, or
- If you wish to purchase an off-the-shelf program, please contact [QIT Sales Team](#) to process your order
 - your program will be set up in as little as 48 hours after your payment has been received

Customizable Program

QIT Quality Management System

Sign in your Internal Account

Username:

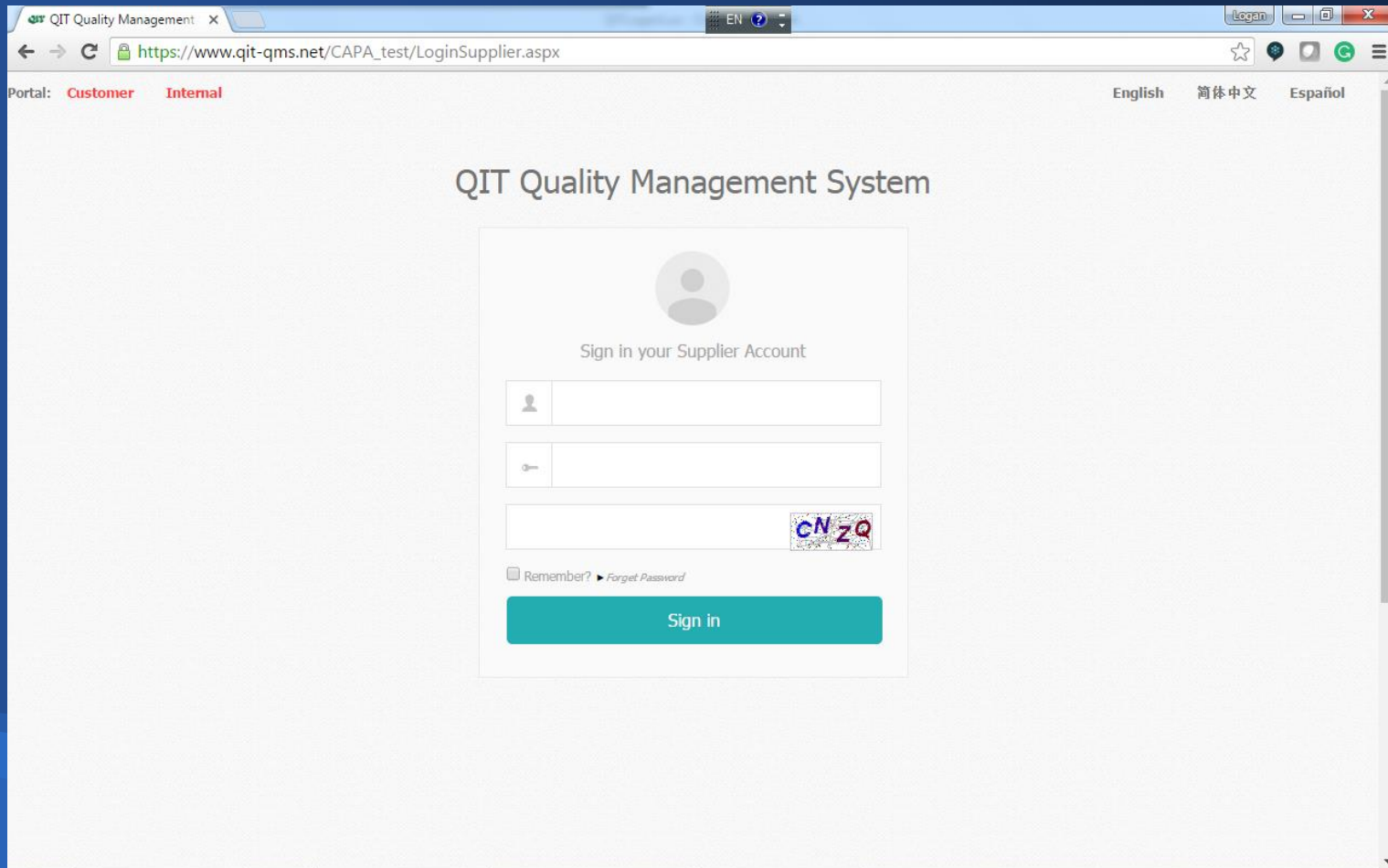
Password:

Remember? [Forgot Password](#)

Technical Support Info: Service@QITConsulting.com
Designed and hosted by QIT Consulting, Inc.
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- Fully customizable program
- Each customer has its own URL, database and front-end
- Contemporary and simplified outlook
- Validation code to enhance system security
- Self-service password reset function

Supplier Login Screen



The screenshot shows a web browser window with the address bar displaying https://www.qit-qms.net/CAPA_test/LoginSupplier.aspx. The page title is "QIT Quality Management System". The browser's address bar shows "QIT Quality Management" and "EN". The page has a navigation bar with "Portal: Customer Internal" and language options: "English", "简体中文", and "Español". The main content area features a login form titled "Sign in your Supplier Account". The form includes a user icon, a text input field for the username, a password input field with a key icon, a CAPTCHA image showing "CNZQ", a "Remember?" checkbox with a "Forget Password" link, and a teal "Sign in" button.

- Separated supplier login screen and access URL for easy program accessing

Easy-to-Navigate Layout

The screenshot displays the QIT Quality Management Suite web application. The browser address bar shows the URL www.qit-qms.net/CAPA_test/Flow.aspx. The page header includes the title "QIT Quality Management Suite" and a "Current User Count: 0" indicator. The user profile for "Jim smith" (Administrator, Engineering Dept.) is visible on the left, along with navigation buttons for "Home", "Reports", "Setting", and "Logout". The main content area features a "Choose Your Application" section with four options: "Dashboard" (Personal To-do List and system executive summary), "CAPA" (Internal corrective action and preventive action management), "SCAR" (Supplier corrective action and preventive action management), and "Reports" (Reports and analytics). A "Setting" option (System configurations e.g. user account, email and etc. management) is also present. The footer contains contact information: "Send email to service@qitconsulting.com with questions or comments about this website. Copyright © 2016 QIT Consulting, Inc."

- Self-guided user-interface with explanation for each function block to save the training time and implementation efforts
- Easy-to-navigate layout

Intuitive Dashboard and To-do-List

QIT Quality Management Suite

Current User Count: 0

59:46

Jim smith
Administrator
Engineering Dept.
[Edit Settings](#)

Home

Dashboard

Reports

Setting

Logout

Total Open CAPA: 0

Overdue CAPA: 444

Total Open SCAR: 0

Overdue SCAR: 177

To Do List for Jimsmith

118 corrective actions ready for your review

CAPA #	CA Owner	Issue Date	Due Date
CAR-16-0005	L3	04/29/2016	05/13/2016
CAR-16-0004	Jimsmith	04/29/2016	05/13/2016
CAR-16-0003	otwen	04/19/2016	05/03/2016
CAR-16-0001	SQETester	03/30/2016	04/13/2016
CAR-15-0070	qawen	10/21/2015	11/21/2015
CAR-15-0069	qawen	10/21/2015	11/21/2015

140 corrective actions ready for you to respond

CAPA #	CA Owner	Issue Date	Due Date
CAR-15-0021	Jimsmith	04/21/2015	05/21/2015
CAR-15-0020	Jimsmith	04/21/2015	05/21/2015
CAR-15-0014	Jimsmith	04/21/2015	05/21/2015
CAR-15-0013	Jimsmith	04/21/2015	05/21/2015
CAR-15-0008	Jimsmith	04/21/2015	05/21/2015
CAR-10-0031	Jimsmith	06/10/2010	07/10/2010

Status Summary

Status Summary CAPA

100

80

- Intuitive Executive Summary
- Personalized To-do-list for coming due CAPAs and CAPAs waiting for root cause analysis
- System overviews in **cost and risk**

CAPA Module

The screenshot displays the QIT Quality Management Suite interface for the CAPA (Corrective and Preventive Action) module. The browser address bar shows the URL www.qit-qms.net/CAPA_test/Flow.aspx. The user is logged in as Jim Smith, Administrator, Engineering Dept. The interface features a sidebar with navigation options: Home, CAPA, Initiate CAPA, Modify CAPA, Root Cause Analysis, Retrieve/Complete Action Item, Review for Effectiveness, Send Notification, Watch List, Reports, Setting, and Logout. The main content area is titled 'CAPA' and contains six steps with instructions:

- Initiate CAPA**: CAPA Initiators/Issuers. Issue a new CAPA to functional departments (e.g. Sales, Engineering or etc.)
- Modify CAPA**: CAPA Initiators/Issuers. Modify a CAPA.
- Root Cause Analysis**: CAPA Owners/CAPA Recipients. Enter root cause and corrective action
- Retrieve/Complete Action Item**: Action Owner retrieves action item in 5-why and the fills in Completion Date and Self-assessment
- Review for Effectiveness**: CAPA Initiators/Issuers. Review root cause analysis and corrective actions submitted by internal departments and verify the effectiveness of the corrective actions
- Send Notification**: QA Manager/System Admin. Send out a system wide message
- Watch List**: CAPA Initiators/Issuers. Monitor closed CAPAs

- Easy-to-use self-guided user-interface with instructions on each CAPA Step e.g. Initiate → Root Cause Analysis → Review for Effectiveness for effortless implementation and smooth navigation

CAPA Form

The screenshot shows a web browser window displaying the QIT Quality Management Suite. The page title is "Preliminary Analysis and Action Plan". The user is identified as "Jim smith", Administrator, Engineering Dept. The interface includes a sidebar with navigation options: Home, CAPA, Initiate CAPA (highlighted in red), Modify CAPA, Root Cause Analysis, Retrieve/Complete Action Item, Review for Effectiveness, Send Notification, Watch List, Reports, Setting, and Logout. The main content area is titled "Basic CAPA Info" and contains the following fields:

CAPA Number: Auto Number:	Product/Process:
CAPA Issuer: Jim smith	Product Name:
CAPA Region: MG-DOMESTIC	CAPA Issue Date: 06/16/2016
Location: --Select from list--	CAPA Category: --Select from list--
CAPA Type: --Select from list--	Response Due Date: 06/30/2016
Case Number:	Audit #:
Serial Number:	Customer Name:
Problem Solving Tool: 5-Why + 4W1H	

Below the "Basic CAPA Info" section is the "Possible Root Cause and Corrective Action Plan - Qualitative Analysis" section, which contains the following text input fields:

- Defect Description (5000 characters limit):
- Possible root cause, if known (1000 characters limit):
- Recommended Containment Action (1000 characters limit):
- Recommended corrective action (1000 characters limit):

- Customizable CAPA form
- Built-in **risk analysis, cost analysis tools**
- All types of attachment formats e.g. Word, JPEG, CAD Dwg and etc.

Professional Root Cause Analysis Process

The screenshot displays a web application for QIT Quality Management. The user is logged in as Jim Smith, Administrator. The current page is for CAPA Feedback, specifically for CAR-16-0005. The form is divided into several sections:

- Actual Containment Action:** A text box containing "take down 64-bit installation package and reinspect".
- Root Cause Analysis:** A series of text boxes for detailed analysis:
 - Who is involved with the problem?: Engineer
 - When did the problem occur?: install the program to a 64 bit system with 64 bit office
 - Where did the problem occur?: customer computer
 - How did the problem occur?: Access run time can not be installed as system will not allow 64-bit and 32-bit office at the same time
 - Why did the problem occur? (root cause summary): Please see 5-Why analysis
- Corrective Action:** A text box containing "Please see 5-Why analysis".

Additional form elements include a "Show CAPA Details" button, a "Submit" button, and a "Back" button. The interface also features a sidebar with navigation options like Home, CAPA, and various CAPA management actions.

- Built-in quality tools e.g. 8D, 4W1H, 5-why and Fishbone analysis to form a professional root cause analysis process
- User is able to select different combinations of quality tools for different issues and priorities. For instance: 4W1H for **low cost/risk issues** or 8D+Fishbone for **high cost and high risk issues**

Step-by-Step Root Cause Analysis Wizard

The screenshot displays the QIT Quality Management Suite web application. The browser address bar shows the URL: `www.qit-qms.net/CAPA_test/CAR/Feedback/CAPAFedbackUpdateNew.aspx?IsAdd=true`. The page title is "QIT Quality Management Suite". The user is identified as "Jim smith", Administrator, Engineering Dept. The breadcrumb navigation is: Containment > 4W1H > CA(5-why) > PA > FMEA > Lessons Learned > Sent Mail > Exit. The main content area is titled "CAPA Feedback" and contains an "Instruction:" box with the text: "Please fill in actual containment e.g. segregate, red tag defectives, storing inventory and etc. If you had multiple action and wanted to assign tasks to other users, click assign task to fully manage containment actions." Below the instruction is a form for "Actual Containment Action:" with the text "take down 64-bit installation package and reinspect". There is also a "Containment Action Date:" field and an "Assign Task" button. A "Previous" and "Next" navigation bar is present. Below the navigation bar is an "Attachment:" section with a "Max file size 10Mb" limit and a table with 5 rows for file uploads. The table has columns for "Choose File", "No file chosen", and "Description:". The "Assign Task" button is currently disabled, and the "Total 0 action(s)" text is visible.

QIT Quality Management Suite

Current User Count: 0

EN

logon

59:56

Jim smith
Administrator
Engineering Dept.
Edit Settings

Home

CAPA

Initiate CAPA

Modify CAPA

Root Cause Analysis

Retrieve/Complete Action Item

Review for Effectiveness

Send Notification

Watch List

Reports

Setting

Logout

CAPA Feedback

Containment > 4W1H > CA(5-why) > PA > FMEA > Lessons Learned > Sent Mail > Exit

Show CAPA Details

Instruction:

Please fill in actual containment e.g. segregate, red tag defectives, storing inventory and etc. If you had multiple action and wanted to assign tasks to other users, click assign task to fully manage containment actions.

Actual Containment Action: take down 64-bit installation package and reinspect

Actual Containment Action:

Containment Action Date:

Assign Task Assign Task Total 0 action(s)

This step is completed.

Previous Next

Attachment: (Max file size 10Mb)

1:	Choose File	No file chosen	Description:	
2:	Choose File	No file chosen	Description:	
3:	Choose File	No file chosen	Description:	
4:	Choose File	No file chosen	Description:	
5:	Choose File	No file chosen	Description:	
More				

- Step-by-Step Root Cause Analysis Wizard to guide user through a professional root cause analysis process e.g. 8D, 4W1H, 5-why and Fishbone Analysis
- Editable instructions to allow user sharing root cause analysis

Review for Effectiveness to close the loop

The screenshot shows a web browser window with the URL www.qit-qms.net/CAPA_test/CAR/Feedback/CAPAFedbackReviewUpdate.aspx. The page contains a form for reviewing CAPA effectiveness. At the top, there are fields for 'characters limit', 'FMEA Due Date', 'FMEA Completion Date', 'FMEA First Fill out Date', and 'FMEA Last Modification Date'. A 'CAR Number: CAR-16-0005' is displayed on the right, along with 'Submit' and 'Back' buttons. Below this is a 'Lessons Learned' section with a text area containing the text: 'For desktop program, especially program relay on MS office, needs to be tested in 64 bit system, and 64-bit system with x86 Office, and with 64-bit Office for Office 2013 or later.' An 'Attachment: (Max file size 10Mb)' section follows. The 'Review for Effectiveness' section includes 'Reviews/Comments and Verifications:', 'Internal Comments (this field will be omitted from supplier report and CAPA report):', 'Review Result:' with radio buttons for 'Accepted' and 'Rejected' (selected), and 'Total Reject 0 Time(s)'. It also shows 'Department: Engineering Dept.', 'Reviewer: Jim smith', 'Verification Due Date:', and 'Action Close Date:'. The 'CAPA Watch List' section has a 'Watch Reason:' field, 'Review Date:', and 'Add to Watch List:' with radio buttons for 'Yes' and 'No' (selected). At the bottom of the form are 'Submit' and 'Back' buttons. A footer contains contact information: 'Send email to service@qitconsulting.com with questions or comments about this website. Copyright @ 2016 QIT Consulting, Inc.'

- Review for Effectiveness function to close the quality loop
- Special functions like **Lessons Learned** to share the best practices to the whole organization and **CAPA Watch List** function to keep closed CAPA on radar screen for long-term effectiveness review

Versatile Reports

Internal CAPA Reports

- ❖ CAPA Status Reports
- ❖ Failure Mode Reports
- ❖ Quality Cost Reports
- ❖ Department Reports
- ❖ Archive
- ❖ CAPA Reports
- ❖ Management Reports

Supplier SCAR Reports

- ❖ SCAR Status Reports
- ❖ Supplier SCAR Status
- ❖ Supply Chain Reports
- ❖ Supplier Reports
- ❖ Component Reports
- ❖ SCAR Reports

- Drill-down reports to show system performance e.g. **CAPA status, cost, risk and major issues** in annual, monthly and detailed levels
- Built-in analysis to help user identify **hidden system problems**. For instance, to monitor quality system performance user can utilize the **Department Report** to link departments and major issues and then review the trending of the issues

Versatile Reports

QIT Quality Management x

EN ?

Logan

https://www.qit-qms.net/CAPA_test/CAR/Report/CAPAReport/CAPAStatusReport/CAPAStatusReportSummaryByYear.aspx

59:49

Jim smith
Administrator
Engineering Dept.
Edit Settings

Home

Reports

Setting

Logout

Search

Group By: Year

Year	Open	Pending	Verification	Overdue	Closed On-time	Closed Delayed	Total	Avg Days Past Due	Avg Days Open
2016	0	0	0	5	1	0	6	37.33	49.17
2015	0	0	0	56	6	0	62	306.52	333.11
2014	0	0	0	21	1	0	22	611.68	641.32
2013	0	0	0	68	6	0	74	1009.68	1035.55
2012	0	0	0	77					
2011	0	0	0	25					
2010	0	0	0	32					
2009	0	0	0	30					
2008	0	0	0	86					
0	0	0	0	400					

Page: 1 Total Record:9

Export To Excel Back ALL

QIT Quality Management x

EN ?

Logan

https://www.qit-qms.net/CAPA_test/CAR/Report/CAPAReport/ManagementReport/ManagementReport.aspx

59:50

Current User Count: 0

Jim smith
Administrator
Engineering Dept.
Edit Settings

Home

Reports

Setting

Logout

Management Reports

Search

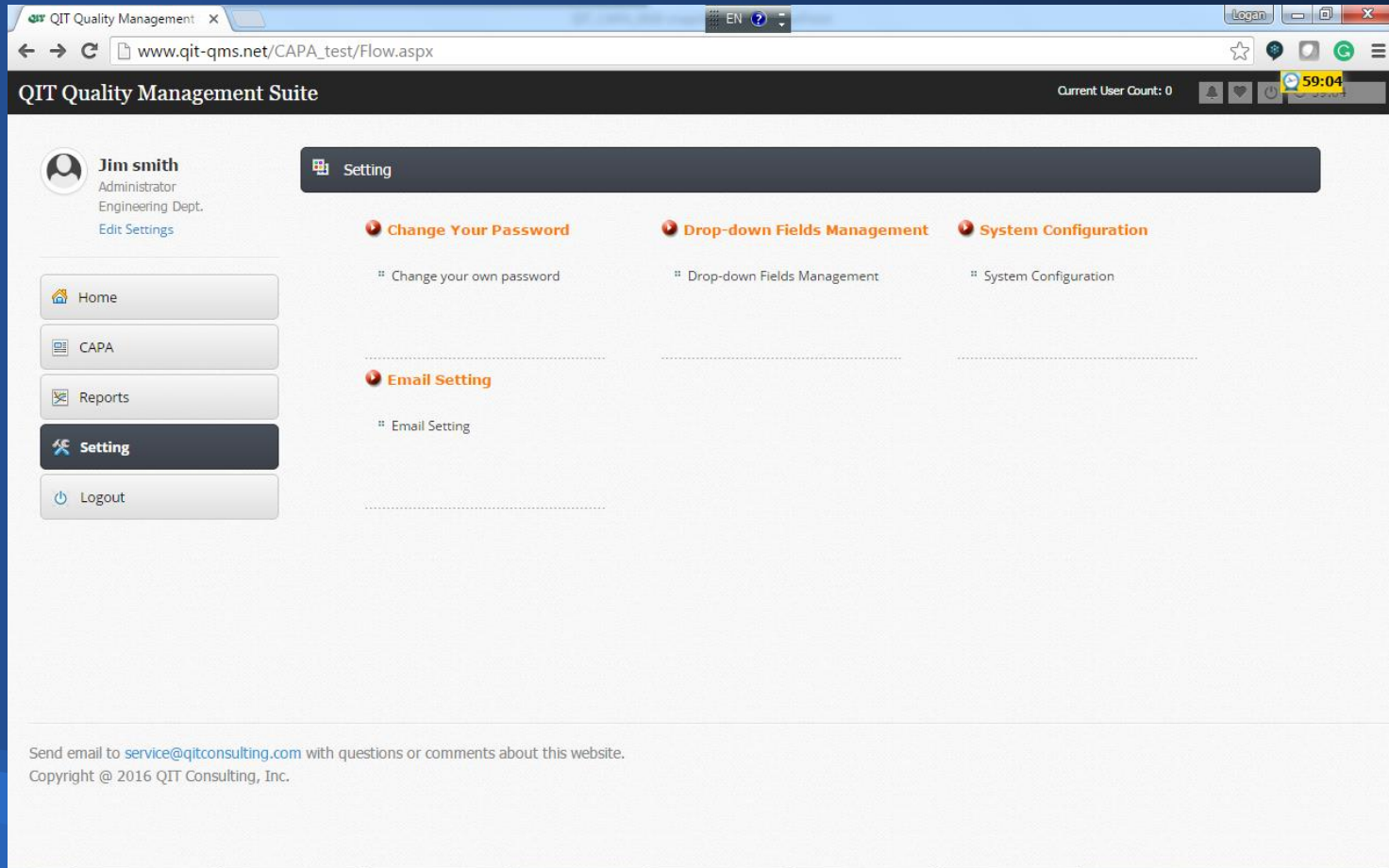
Start Date: End Date:

CAPA Needs Update CA/PA CAPA Ready for Verification

Search

CAPA Number	Product Number	Issuer	Issue Date	Due Date	CAPA Type	CAPA Region	Days Past Due	Days Open
CAR-16-0002	Product	Jim smith	04/14/2016	04/29/2016	Complaint	USA	48	63
CAR-15-0049	tt	Jim smith	08/19/2015	09/19/2015	Internal audit-MINOR	USA	271	302
CAR-15-0045	tt	Jim smith	08/17/2015	09/17/2015	Internal audit-MINOR	USA	273	304
CAR-15-0044	tt	Jim smith	08/17/2015	09/17/2015	Internal audit-MINOR	USA	273	304
CAR-15-0040	123	Jim smith	05/13/2015	06/13/2015	Nonconformance	USA	369	400
CAR-15-0038	ee	Jim smith	05/13/2015	06/13/2015	Complaint	USA	369	400
CAR-15-0037	111	Jim smith	05/12/2015	06/12/2015	Vendor audit	www	370	401
CAR-15-0036	test	Jim smith	05/12/2015	06/12/2015	Vendor audit	www	370	401
CAR-15-0035	asdasd	Jim smith	05/12/2015	06/12/2015	Internal audit-MINOR	USA	370	401
CAR-15-0031	5	Jim smith	04/22/2015	05/22/2015	Vendor audit	USA	391	421
CAR-15-0027	345	Jim smith	04/22/2015	05/22/2015	Vendor audit	USA	391	421
CAR-15-0026	test	Jim smith	04/22/2015	05/22/2015	Vendor audit	USA	391	421
CAR-15-0024	test	Jim smith	04/22/2015	05/22/2015	Vendor audit	USA	391	421

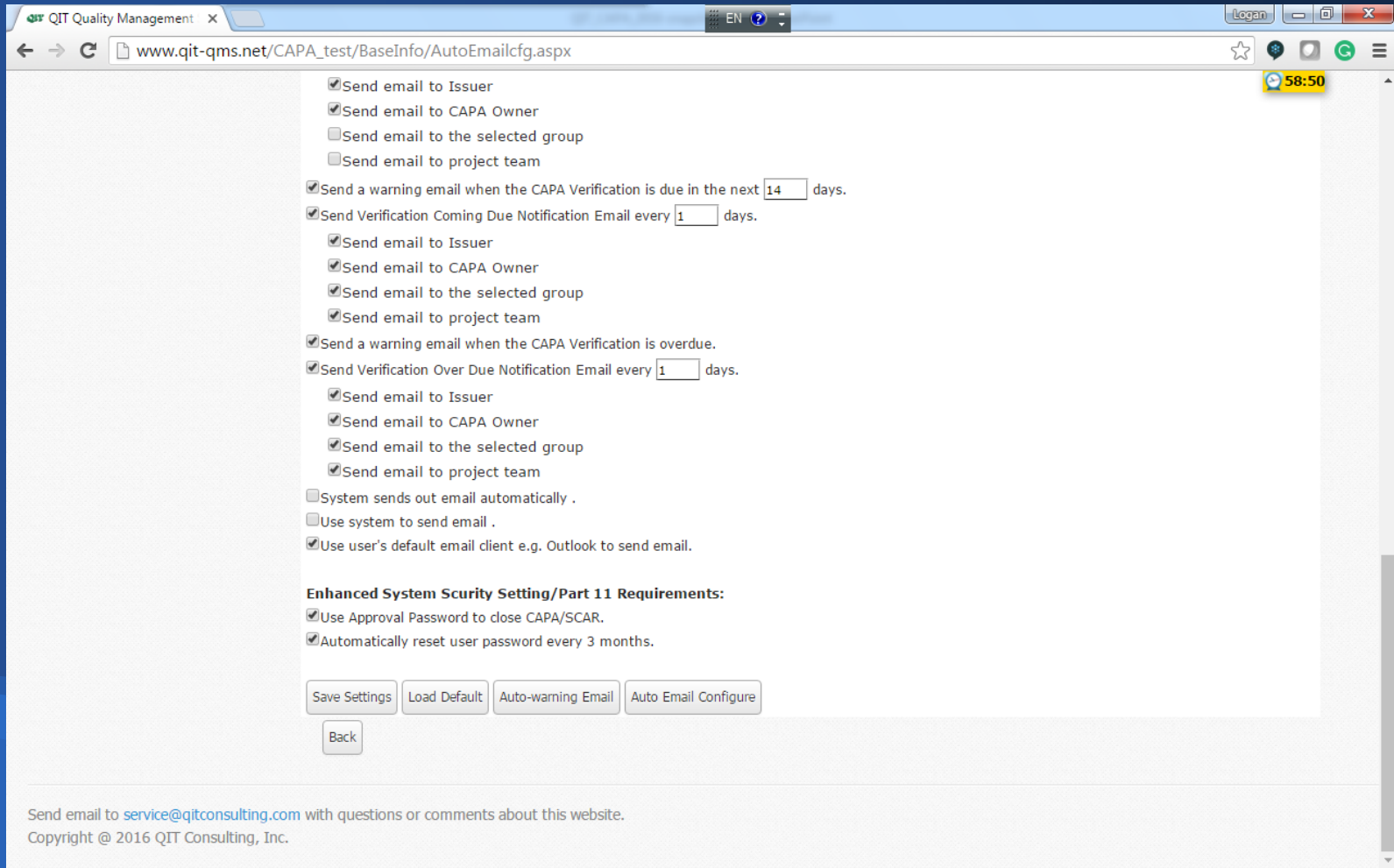
Easy-to-Maintain-and-Configure System Setting



The screenshot displays the QIT Quality Management Suite user interface. The browser address bar shows the URL www.qit-qms.net/CAPA_test/Flow.aspx. The page title is "QIT Quality Management Suite" and the current user count is 0. The user profile for "Jim smith" (Administrator, Engineering Dept.) is visible on the left, along with navigation buttons for Home, CAPA, Reports, Setting (selected), and Logout. The main content area is titled "Setting" and contains three sections: "Change Your Password" (with a sub-item "Change your own password"), "Drop-down Fields Management" (with a sub-item "Drop-down Fields Management"), and "Email Setting" (with a sub-item "Email Setting"). A footer message reads: "Send email to service@qitconsulting.com with questions or comments about this website. Copyright © 2016 QIT Consulting, Inc."

- All the drop-down fields in CAPA/SCAR forms can be managed (add/modify/remove)
- Alert emails can be customized and configured to send to different levels of users

FDA Part 11 Compliance



The screenshot displays the 'AutoEmailcfg.aspx' configuration page in a web browser. The page is titled 'QIT Quality Management' and shows various settings for CAPA test auto-email configuration. The settings are organized into sections with checkboxes and input fields.

Configuration Settings:

- Send email to Issuer
- Send email to CAPA Owner
- Send email to the selected group
- Send email to project team
- Send a warning email when the CAPA Verification is due in the next days.
- Send Verification Coming Due Notification Email every days.
 - Send email to Issuer
 - Send email to CAPA Owner
 - Send email to the selected group
 - Send email to project team
- Send a warning email when the CAPA Verification is overdue.
- Send Verification Over Due Notification Email every days.
 - Send email to Issuer
 - Send email to CAPA Owner
 - Send email to the selected group
 - Send email to project team
- System sends out email automatically .
- Use system to send email .
- Use user's default email client e.g. Outlook to send email.

Enhanced System Security Setting/Part 11 Requirements:

- Use Approval Password to close CAPA/SCAR.
- Automatically reset user password every 3 months.

Buttons: Save Settings, Load Default, Auto-warning Email, Auto Email Configure, Back

Footer: Send email to service@qitconsulting.com with questions or comments about this website.
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- User is able to switch to part 11 requirements for tightened system security